

TECH GUIDE

Student 2024-2025

nusupport.nebraska.edu



HUSKERTECH

UNIVERSITY OF
Nebraska
Lincoln

Connect IT.

1 Your Identity

- Find your My.UNL ID
- Confirm your password and Two-factor settings.

TRUEYOU

2 WiFi Network Access

Connect Computers and Phones

- Select eduroam from the list of available networks
- To log in you must use your full campus email address, for example hhusker2@unl.edu and TrueYou password.
- If prompted, accept/install the eduroam certificate/profile and authenticate your device.



CONNECT TO EDUROAM

Connect IoT Devices

Must be on an Eduroam or UNL wired network first. On a computer or phone, go to **Network WiFi** Follow the directions using the IoT Registration portal to register your IoT device.

Once you have the password, use it to connect your IoT device to NU-IoT.



3 Improving Connections

Applies only to Residence Hall Students

- Plug in all IoT devices into ethernet ports to make more WiFi bandwidth available for mobile devices.

- If you need to activate ethernet jacks in your room, go to:

Network - ResNet - UNL

Then go to **Wired Connectivity** to fill out the Support Request.

GO.UNL.EDU/ETHERNET



NO ROUTERS OR WIFI PRINTERS

Router transmissions interfere with WiFi access points on the network and disrupt service for you and your neighbors. Disable printer WiFi function and use a wired connection.

If you require any assistance with connecting to the UNL Network see the FixIT page of this brochure.

Learn IT.

Digital Learning Center

Students have two Exam Commons locations to choose from, the City Campus Exam Commons location is in Room 132 of the Adele Coryell Hall Learning Commons. and the East Campus Exam Commons location is in Room 005 of the Dinsdale Family Learning Commons.

its.unl.edu/dlc

Try IT.

Checkout

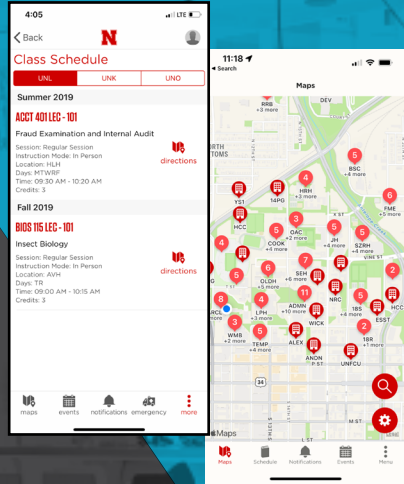
Students may checkout laptops and equipment at all Husker-tech locations for a period of up to one week.

<https://services.unl.edu/service/equipment-checkout-unl>

Use IT.

Nebraska App

Available on Android
and iOS devices



Download the app here.



Software and Apps



[ITS.UNL.EDU/STUDENTS](https://its.unl.edu/students)
FULL LIST OF SERVICES

Secure IT.

IT Security

Passwords



- Never share your password.
- Use a password of at least ten characters and try using a pass phrase.
- Don't use the same password on multiple sites.
- Keep your passwords secret.

go.unl.edu/passwords

Two-Factor



Two-factor authentication enhances the security of your online accounts by using your smartphone to verify your identity.

- Install the Duo mobile application for improved usability and security.

go.unl.edu/2FA

Phishing



- The university will never ask you for your passwords, personal information, or to enter a 4-digit Duo pin.
- Phishing scam emails may claim to be “urgent”, contain links/ attachments, or appear to be sent from a colleague or co-worker.

- Report suspicious emails from your inbox with one click by using the “Report Phish” add-in.

go.unl.edu/phishing

Personal Devices



Recommendations for securing your personally owned device.

- Use a supported Operating System.
- Enable Automatic Software Updates.
- Install University Anti-Malware software free for students/faculty.

go.unl.edu/device-security

Fix IT.

Huskertech Help Center

For questions on device troubleshooting, repair,
software and operational problems.

Four convenient locations to serve you:

CITY UNION • ADELE CORYELL HALL LEARNING COMMONS
LOVE LIBRARY, ROOM 31 • DINSDALE FAMILY COMMONS
FILLEY HALL ROOM 22

402-472-3970 or toll-free 866-472-3970
support@nebraska.edu

go.unl.edu/hhc



HUSKERTECH

Repair

LOVE LIBRARY
SOUTH, ROOM 31
FILLEY HALL ROOM 22

The Computer Repair Center can diagnose and fix hardware issues with Macs, PCs and other devices.

- Competitive pricing
- Quick turn-around times
- Convenient on-campus location
- 1 free system clean-up per year for current students



Authorized Service Provider



Authorized Service Provider

The University of Nebraska does not discriminate based upon any protected status. Please see go.unl.edu/nondiscrimination.

ResNet

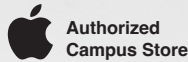
For Residence Hall Network assistance contact ResNet Office, Love Library South, Room 31
resnet@unl.edu 402-472-3535

go.unl.edu/resnet

Buy IT.

Conveniently located in the City Union

huskertech.unl.edu | 402-472-5151



Apple products



**Verizon & T-Mobile
phone plans**



Tech accessories



Discounted software



PC laptops



And more.

