



T-Mobile Contract

Name: _____

Date: _____

NUID: _____ Email Address: _____

Address: _____

Street

Apt.

City

State

Zip Code

- UNL Student UNL Intensive English Program Student UNL Faculty/Staff/Retired Visiting Scholar* Dept.**
- *A letter from Department is required for service. **A separate Requisition Form is required to bill to a department.

	Monthly Cost	Calling Minutes	Data	SMS/MMS
	\$30.00*	Unlimited	Unlimited	Unlimited
	\$50.00*	Unlimited	Unlimited	Unlimited

*Device costs vary depending on the plan. The \$30 plan is only allowed with a full retail price of a phone. The \$50 plan includes a \$600 credit off of retail priced device. You are required to remain on the \$50 plan you select for the full contract length (18 months) if you purchase a device through this contract.

\$15.00 Global Feature:

Signature: _____

Feature is prorated and must be added during business hours. Covers unlimited global data and texting in eligible countries. Voice calls are \$0.25 per minute. Unlimited high-speed LTE data while traveling in Mexico and Canada; BUT, while traveling in all other countries, you get up to 256kbps. To verify eligible countries see the list on huskertech.unl.edu. For all plans some restrictions apply.

Phone Description:	Price:
	Activation: \$25

For Office Use Only:

Device MEID: _____
AR: _____
Temp Number: _____
Phone Number: _____
Huskertech Employee Initials: _____

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For all plans some restrictions apply. I understand that by signing this contract I am responsible for cellular service for 18 months. Lines are eligible to upgrade after eighteen (18) months of service with the UNL contract. With every device upgrade the contract is renewed for an additional 18 months. Devices purchased at full retail price or customer owned devices are able to upgrade or cancel at any time with notice. Devices purchased through T-Mobile are locked. To be eligible to be unlocked the device must be active for forty (40) days and an unlock request must be submitted to Huskertech. All requests including but not limited to upgrades, plan changes, feature adds and removes must be made in writing – phone calls are not accepted to make changes. All requests must be made directly with the Huskertech store and not through T-Mobile or any other agency. I agree to pay the monthly fee and any other usage fees incurred. For any billing disputes a maximum of 3 months will be considered for back-credit after approval and review by a Huskertech manager. Any dispute to a charge on my bill must be made within 60 days of the date of the bill that initially contained the charge. Disputes can only be made in writing via email as directed on my invoice. I accept all charges not properly disputed within the above time period – undisputed charges must still be paid as stated on my bill. The billing period begins on the 21st of every month or the day I sign up for service, and ends on the 20th of the month or the day service is ended. Usage is billed one month behind on monthly invoices. Cancellations before contract completion are subject to an Early Termination Fee (before 12 months: \$300, after 12 months: \$100). Plans cover domestic usage only. Any International usage (to or from the US) including but not limited to data usage, calls, and texts will be billed at an additional rate. Select global features can be added to my service for an additional charge. Check with a Huskertech employee before doing any international travel. Checking Visual Voicemail falls under data usage. Taxes and surcharges will be charged on all plans and can change without notice. An Administrative Billing Fee of \$1 will be charged on all accounts not signed up for Auto-Pay. Conference calls and chat lines may cost extra. Intensive English Program (IEP) students are required to sign up for auto-pay. Auto-pay is not available to students. A \$30 fee is charged on all returned checks. There will be a non-refundable \$25 Activation Fee for all new devices purchased, except for devices purchased at full retail price. Device purchases can only be billed if the total for the device is \$50 or less, unless the device is shipped outside of Lincoln. A \$15 shipping fee will be charged for any device shipped out of the state of Nebraska. Devices cannot be shipped internationally. Packages will need to be signed for upon delivery. An approved T-Mobile device is required for service. Non-T-Mobile devices may not fully activate or work with T-Mobile's service after activation. Billing will start the day I am notified that the device is in store or when a number transfer has been completed. If an ordered device is not picked up within thirty (30) days from notification of arrival it will be returned to T-Mobile and I will be billed for that service. All devices ordered must be activated within thirty (30) days on the number it was ordered under and must remain active for thirty (30) days on that line. If previous criteria are not met the full retail price of the device can be billed to me. T-Mobile offers a one (1) year limited warranty on all eligible devices. Any customer sustained or physical damage voids the warranty. All warranty replacement devices are refurbished devices and will be the same model as eligible device. T-Mobile offers one (1) device exchange within the first thirty (30) days of device purchase. Device needs to be in original condition with all original accessories and original box in order to exchange. If any physical damage is found on the device or if the box and accessories are not original the full retail cost of the device may be billed to you. All plans, features, and add-ons offered at Huskertech are available only to UNL employees and registered students and is subject to change with notice. The individual filling out the contract is the primary account holder. This individual is the only one authorized to receive account information and make account changes. To allow another individual to have access a separate authorized account holder form will need to be filled out by both parties. Huskertech reserves the right to suspend/cancel service for unpaid bills and/or if contract terms are not met. Any unpaid balance after the due date may be subject to a late payment charge of 1.333% of my past due balance. A \$10 reactivation fee applies to devices suspended by Huskertech. Data will be throttled at 50GB to 128kbps up/down in a given billing cycle. This threshold number is periodically evaluated and may change over time. The hotspot feature bundles with my cellular data usage but is limited to 1GB of 4G LTE and then unlimited 3G at 512kbps. Any data usage – via cellular and hotspot – contributes to and is affected by the data throttling. I understand and agree that any phone number and/or e-mail address provided by myself to this office or to the University of Nebraska and to any of their service providers, now and in the future, may be used as a means to contact me. I understand and agree that this office and their service providers may leave messages for me manually and/or by an automated system. I also agree that this office and any service providers may contact me via phone call, e-mail, or text message. I consent to receive such communications which may include the name of this office and/or service provider and also may disclose the nature of the communication. Communication may also include confidential information. In the future, should I acquire a new or different cellular number, land line, or e-mail address, I agree that this consent would stay effective. I am responsible for providing a non-University email address and for notifying this office of any address, phone number, or e-mail changes. I understand that I must notify Huskertech in writing my enrollment in NTAP (The Nebraska Telephone Assistance Program) including date of approved enrollment. Services or software provided by third parties, 911 or E911, text to 911, or other calling or messaging functionality, may work differently than services offered by us, or may not work at all. You agree we are not liable for problems caused by you or a third party, or by any act of nature. You also agree we aren't liable for missed or deleted voice mails or other messages, for any information (like pictures) that gets lost or deleted if we work on your device, or for failure or delay in connecting a call or text to 911 or any other emergency service. You must report your device lost/stolen to us immediately to avoid charges/usage you don't authorize. By signing below I agree to all the stipulations listed on this form and in the section above.

Signature: _____ Date: _____

Secondary Email _____ (Non-University Email Required)