



# Verizon Family Plans



Name: \_\_\_\_\_

Date: \_\_\_\_\_

NUID: \_\_\_\_\_ Email Address: \_\_\_\_\_

Address: \_\_\_\_\_

Street

Apt.

City

State

Zip Code

UNL Student    UNL Intensive English Program Student    UNL Faculty/Staff/Retired    Visiting Scholar\*    Dept.\*\*

\*A letter from Department is required for service.

\*\*A separate Requisition Form is required to bill to a department.

## Verizon Basic Family Plan

	Monthly Cost	Anytime Minutes	Night/Weekend Minutes*	M2M Minutes*	Additional Minutes
	\$10.00	Additional/Shared Line			
	\$55.00	700	Unlimited	Unlimited	\$0.45
	\$75.00	1400	Unlimited	Unlimited	\$0.45
	\$90.00	2000	Unlimited	Unlimited	\$0.45
	\$125.00	3000	Unlimited	Unlimited	\$0.45

## Verizon Text & Data Family Plan

	Monthly Cost	Anytime Minutes	Night/Weekend Minutes*	M2M Minutes*	Additional Minutes
	\$10.00	Additional/Shared Line			
	\$75.00	700	Unlimited	Unlimited	\$0.45
	\$95.00	1400	Unlimited	Unlimited	\$0.45
	\$115.00	2000	Unlimited	Unlimited	\$0.45
	\$145.00	3000	Unlimited	Unlimited	\$0.45

\*Nights are from 9:00 PM to 5:59 AM. M2M is Verizon to Verizon

### SMS/MMS

\$0 Text - 100 SMS/MMS Messages  
(\$0.25/txt overage charges apply)

\$12 Text - Unlimited SMS/MMS

### Blocking

Block Web Access & 3rd Party Downloads

Block Text, Picture, & Video Messages

### Data Features

\$26.00 - 2 GB \*family plan

\$45.00 - 5 GB \*family plan

Protection:    \$11.00 iPhone    \$7.00 Non-iPhone    Decline

Signature: \_\_\_\_\_

Cell phone protection is \$7 per month except for the iPhone; iPhone protection is \$11.00 per month. There is a deductible for all phones as follows: \$50 (Simple Phones), \$199 (Smartphones), and \$199 (iPhones). Maximum of 2 replacements are allowed. iPhones are refurbished. Protection may be added at time of purchase or 30 days after the original order date. Phone condition must be verified if adding after date of purchase.

### For Office Use Only:

Phone Purchase Description	Price
	Activation: \$25

### Notes:

AR: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Huskertech Employee Initials: \_\_\_\_\_

## Verizon Family Plans

For all plans some restrictions apply. I understand that by signing this contract I am responsible for cellular service for one (1) year. Lines are eligible to upgrade after ten (10) months of service with the UNL contract. With every device upgrade the contract is renewed for an additional one (1) year. Devices purchased at full retail price or customer owned devices are able to upgrade or cancel at any time with notice. All requests including but not limited to upgrades, plan changes, feature adds and removes must be made in writing – phone calls are not accepted to make changes. All requests must be made directly with the Huskertech store and not through Verizon or any other agency. I agree to pay the monthly fee, any additional minutes, and any other usage fees incurred. For any billing disputes a maximum of 3 months will be considered for back-credit after approval and review by a Huskertech manager. Any dispute to a charge on my bill must be made within 60 days of the date of the bill that initially contained the charge. Disputes can only be made in writing via email as directed on my invoice. I accept all charges not properly disputed within the above time period – undisputed charges must still be paid as stated on my bill. The billing period begins on the 1st of every month or the day I sign up for service, and ends on the last day of the month or the day service is ended. Minute and Data usage restarts on the 23rd of the month with Verizon's cycle (23rd - 22nd). Usage is billed one month behind on monthly invoices. Cancellations before contract completion are subject to an Early Termination Fee (before 6 months: \$300, after 6 months: \$100). All plan changes will take effect at the start of a usage cycle (23rd). Plans can be backdated to cover current or previous usage on individual plans. Family plans are only eligible to change their plan or features for the current cycle. If usage has already been billed there will be a \$15 re-rate fee charged to backdate the plan. Plans can only be backdated for one (1) invoice. For any plan change to a higher minute allowance lines must stay on the higher plan for a minimum of two billing cycles (60 days). Plan changes to a lower minute option will go in to effect the following 23rd after the request is made. Plans cover domestic usage only. Any International usage (to or from the US) including but not limited to data usage, calls, and texts will be billed at an additional rate. Select global features can be added to my service for an additional charge. Unused minutes do not carry over to the next month. Calling Features included with plan: basic voice mail (airtime applied), caller ID, call waiting, and 3-way calling (will double minutes used). There is no charge for calls I do not answer. I will be charged minutes each time I call out regardless if there is an answer. Checking Visual Voicemail falls under data usage. Checking Voicemail falls under minute usage. Taxes and surcharges will be charged on all plans and can change without notice. An Administrative Billing Fee of \$1 will be charged on all accounts not signed up for Auto-Pay. Intensive English Program (IEP) students are required to sign up for auto-pay. Auto-pay is not available to students. A \$30 fee is charged on all returned checks. There will be a non-refundable \$25 Activation Fee for all new devices purchased, except for devices purchased at full retail price. Device purchases can only be billed if the total for the device is \$50 or less, unless the device is shipped outside of Lincoln. A \$15 shipping fee will be charged for any device shipped out of the state of Nebraska. Devices cannot be shipped internationally. Packages will need to be signed for upon delivery. An approved Verizon device is required for service. Non-Verizon devices may not fully activate or work with Verizon's service after activation. Billing will start the day I am notified that the device is in store or when a number transfer has been completed. If an ordered device is not picked up within thirty (30) days from notification of arrival it will be returned to Verizon and I will be billed for that service. All devices ordered must be activated within thirty (30) days on the number it was ordered under and must remain active for thirty (30) days on that line. If previous criteria are not met the full retail price of the device can be billed to me. Verizon offers a one (1) year limited warranty on all eligible devices. Any customer sustained or physical damage voids the warranty. All warranty replacement devices are refurbished devices and will be the same model as eligible device. Verizon offers one (1) Worry Free Guarantee (WFG) exchange within the first thirty (30) days of device purchase. Device needs to be in original condition with all original accessories and original box in order to exchange. The Apple Watch feature requires a compatible smartphone device and the watch must be paired to that device with HD calling enabled. This feature also requires a current local address for emergency purposes. Apple Watch will share the data allowance from my plan. All plans, features, and add-ons offered at Huskertech are available only to UNL employees and registered students and is subject to change with notice. The individual filling out the contract is the primary account holder. This individual is the only one authorized to receive account information and make account changes. To allow another individual to have access a separate authorized account holder form will need to be filled out by both parties. Huskertech reserves the right to suspend/cancel service for unpaid bills and/or if contract terms are not met. Any unpaid balance after the due date may be subject to a late payment charge of 1.333% of my past due balance. A \$10 reactivation fee applies to devices suspended by Huskertech. Data will be throttled at 25GB to 200kbps up/down in a given billing cycle. The \$10/month hotspot feature bundles with my cellular data usage. Any data usage – via cellular and hotspot – contributes to and is affected by the data throttling. I understand and agree that any phone number and/or e-mail address provided by myself to this office or to the University of Nebraska and to any of their service providers, now and in the future, may be used as a means to contact me. I understand and agree that this office and their service providers may leave messages for me manually and/or by an automated system. I also agree that this office and any service providers may contact me via phone call, e-mail, or text message. I consent to receive such communications which may include the name of this office and/or service provider and also may disclose the nature of the communication. Communication may also include confidential information. In the future, should I acquire a new or different cellular number, land line, or e-mail address, I agree that this consent would stay effective. I am responsible for providing a non-University email address and for notifying this office of any address, phone number, or e-mail changes. I understand that I am responsible for notifying Huskertech in writing with time and date that I currently provide NTAP (organization or individual specializing in providing information and communication technology support to nonprofit organizations). By signing below I agree to all the stipulations listed on this form and in the section above.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Secondary Email \_\_\_\_\_ (Non-University Email Required)