FACULTY/STAFF
TECH Guide

ITS.UNL.EDU

HUSKERTECH

UNIVERSITY 1 OF
Nebraska
Lincoln

OFFICE OF INFORMATION
TECHNOLOGY SERVICES

Try IT. Software

ITS.UNL.EDU/FACULTYSERVICES

Windows 10

canvas
BY INSTRUCTURE

DUO

box

Symantec.

N

i>clicker.

Office 365

Services

Classrooms

Information Technology Services designs, cycles and supports all AV equipment in General Purpose (GP) classrooms. We provide teaching tools that are consistent from building to building. Wherever your class is, you can be confident in the room's abilities.

Instructional Design Consulting

We help you design and develop your face-to-face, online, or blended courses, as well as consult on specific instructional challenges or needs, helping to ensure technologies are used in pedagogically effective ways.
go.unl.edu/instructional-design

Labs/Checkout

There are 10 computer labs, 9 on City Campus and 1 on East Campus.
go.unl.edu/labinfo

Checkout adapters and cables at the Henzlik Hub and City Union checkout stations.
go.unl.edu/laptopcheckout

Students may checkout laptops and multimedia equipment at all Huskertech locations for a period of up to one week.

Learning Management System

Canvas is the learning management system at the University of Nebraska–Lincoln.
my.unl.edu

Secure IT.

University of Nebraska (US) | https://

Passwords

- Never share your password.
- Use a password of at least eight characters and try using a pass phrase.
- Change your password often.
- Don't use the same password on multiple sites.
- Treat your password like your credit card number.

go.unl.edu/passwords

Phishing

- The university will never ask you for your login or passwords or other personal information.
- Start of semester, holiday season and tax season are prime times for phishing scams.

phishing.unl.edu

Antivirus

- Keep your antivirus software up to date.
- Use regularly updated anti-virus solution.
- ITS offers Symantec AV free to students, faculty and staff.

antivirus.unl.edu

Two-Factor

Two-factor authentication enhances the security of your online accounts by using your smartphone to verify your identity.

go.unl.edu/two-factor

Connect IT.

WiFi Network Access

- Select NU-Connect Network
- Open browser Window*
- Click the 'Student|Faculty|Staff' Button
- Verify your OS, Click 'Join Now'
- Run the Application that Downloads
- Login for Network Access

*Some users may need to type a URL into their browser's address bar to trigger the login screen.

Telephones & Voicemail

FOR PROBLEMS OR ISSUES: Contact ITS Telecom Service Desk:

(402) 472-3434 or E-mail: mysupport@unl.edu

Network Port Activation

For wired connections, visit:

go.unl.edu/activateport

Contacts for
Additional Info

Instructional Design
Sydney Brown
(402) 472-5204

Learning Spaces
Classroom Team
(402) 472-5511

Digital Learning Center
Exam Commons | Scanning Services
Front Desk (402)-472-2110 dlc.unl.edu

Lecture Capture
Donald Robertson
(402) 472-7815

Student Response System
Larry Weixelman
(402) 472-5551

On Demand Training
its.unl.edu/services/itskills
canvas@unl.edu

Buy IT.

NAME BRANDS.
FLEXIBLE PLANS.
EDUCATIONAL PRICING.

Shop with us and check out specialized Verizon and Sprint cellular plans, discounted software, Apple products, PC laptops, tech accessories, and more.

Visit the City Union | huskertech.unl.edu | 402.472.5151 | Authorized Campus Store

Fix IT.

Huskertech Help Center

For questions on device troubleshooting, repair, software and operational problems.
Four convenient locations to serve you:

CITY UNION · FILLEY HALL · LOVE LIBRARY, ROOM 31
ADELE CORYELL HALL LEARNING COMMONS

(402) 472-3970 or toll-free (866) 472-3970 | mysupport@unl.edu

unl.edu/helpcenter

Repair

LOVE LIBRARY SOUTH ROOM 31

The Computer Repair Center can diagnose and fix hardware issues with Macs, PCs and other devices.

· Competitive pricing
· Quick turn-around times
· Convenient on-campus location
· 1 free system clean-up per year for current students

go.unl.edu/repair

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HUSKERTECH

DELL
Authorized Service Provider

 Authorized Service Provider