

Jabber for Windows Download Instructions

Overview

Cisco Jabber is a communications tool that can be loaded on your computer. It allows you to interact with Cisco CallManager in several ways

- Easily access both your Outlook Contacts and the Corporate address book and place calls on your desk phone with the click of your mouse.
- See prompts on your computer screen when you receive a call.
- Allows you to manage (control) a call on your desk phone from your computer screen.
- Allows to instant message other Cisco CallManager users.
- Upon request from ITS can be used to place and receive calls from your computer.

To Download and Install the Jabber client onto your Windows Computer

1. Click on "Download" box under Jabber for Windows
2. A pop-up box will appear. Click on the "Save File" radio button and click "OK"
3. Go to the "Downloads" folder on your computer and find the "CiscoJabber-Install-ffr.11-7-0.zip" document
4. Double-click on this document to open it
5. Then double-click on CiscoJabberSetup.msi
6. Select "Run" in the pop-up box
7. Click "Accept and Install" box on Important Notices and Disclaimers pop-up box
8. You may get a pop-up box asking if you want to allow Cisco Jabber to access your computer. Please select "Yes"
9. Jabber will begin to install
10. When the install is finished, you will have the option to open Jabber from the installer.
11. Click Finish to complete the installation of Jabber for Windows on your computer.