

Jabber for Mac Download Instructions

Overview

Cisco Jabber is a communications tool that can be loaded on your computer. It allows you to interact with Cisco CallManager in several ways

- Easily access both your Outlook Contacts and the Corporate address book and place calls on your desk phone with the click of your mouse.
- See prompts on your computer screen when you receive a call.
- Allows you to manage (control) a call on your desk phone from your computer screen.
- Allows to instant message other Cisco CallManager users.
- Upon request from ITS can be used to place and receive calls from your computer.

To Download the Jabber client onto your Macintosh Computer

1. Click on "Download" box under Jabber for Mac
2. The file will be downloaded to the location you have designated in your browser (usually the downloads folder)
3. Go to the "Downloads" folder on your computer and find the "CiscoJabberMac-11.7.1.245429.pkg" file
4. Double-click on this file to open it
5. Follow the prompts to continue the installation (Continue, Continue, Agree, Continue, Install)
6. Enter your password and click OK
7. Jabber will begin to install
8. Click Close and then select Move to Trash to remove the installation file
9. Open Launchpad and select Cisco Jabber to open the client.